



StefansSoccer.com Return Form

If you would like to exchange an item, please return the item for a refund and place a new order. For our complete Return Policy please visit our website. Returns can be processed at any Stefans Soccer retail store.

If you received a Return Service Label in your package, it can be used to return your merchandise for \$7.99, deducted from your merchandise credit. You can also request a label by emailing returns@stefanssoccer.com. If a return is denied the cost of using the label will be charged to the original form of payment used on the order.

Please note that all returns are subject to inspection and will be processed within 7-10 business days upon arrival.

- Any items sent back to Stefans Soccer that are used, damaged, or missing original tags/packaging will be denied a return.
- All footwear must be sent in a shipping box or package, not a shoe box taped with a shipping label applied.
- We cannot accept returns on customized items.
- Items believed to be defective can be returned using the regular return process/form within 30 days of purchase. If an item is inspected and deemed defective you will not be charged for shipping as long as a Return Service Label provided by Stefans Soccer is used. Please visit StefansSoccer.com for our complete policy regarding defective merchandise.

Please follow the steps below to make a return

Step 1: Put item(s) to be returned in a shipping box or other shipping container. You may reuse the original shipping box or container as long as any original shipping information is removed or covered up.

Step 2: Fill out the bottom portion of this form completely and legibly with all information. Include the form with the item(s) you are returning.

Step 3: Apply the US Postal Service Return Service Label provided by Stefans Soccer to the package. The package can be given to your mail carrier or dropped off at any approved USPS drop off location.

In the event that you would like to ship items back not using a Return Service Label, please send to the address below. Make sure you keep any receipts or tracking info as we are not responsible for these packages if they are lost en route.

**Stefans Soccer Returns
620 Elizabeth Court
Brookfield, WI 53045**

Returns must be made within 30 days of purchase. Items must be new, unused and include original tags/packaging

RETURN FOR REFUND

Approved returns will be refunded to original form of payment.
(credit card, debit card, gift card)

RETURN FOR MERCHANDISE CREDIT

Approved returns will be refunded in a merchandise credit that can be used at StefansSoccer.com or any of our four retail locations. **Recommended on items received as a gift.**

DEFECTIVE RETURN FOR MERCHANDISE CREDIT (see policies page for details)

Approved returns of defective merchandise will be refunded the original purchase price and standard shipping charges in the form of a merchandise credit. The merchandise credit can be used at StefansSoccer.com or any of our four retail locations.

Your Name: _____ **Order #:** _____ **Order Date:** _____

Email: _____ **Phone #:** _____

Item(s) I am returning - Style numbers can be found on your original invoice or on the product page at StefansSoccer.com

Style # (SKU)	Description	Color	Size	QTY	Reason For Returning